



Coventry City Council

Briefing note

To: Finance and Corporate Services Scrutiny Board

Date: 15 November 2017

Subject: ICT & Digital Update – November 2017

1 Purpose of the Note

- 1.1 To inform Finance and Corporate Services Scrutiny Board of the status on various topics within ICT & Digital covering – open data, staffing, customer feedback, benchmarking and the wider role we can play regarding cyber security in the city.

2 Recommendations

- 2.1 That Finance and Corporate Services Scrutiny Board
 - 1) Note the details in the presentation regarding the topics covered.
 - 2) Make any relevant recommendations to the Cabinet Member.

3 Information/Background

- 3.1 Outline information is provided in the appended slides and the Board will receive a presentation from Officers at the meeting which will contain more detail and context on these topics.

Paul Ward, People Directorate, 024 7678 7542